



Coastal Horizons Center, Inc.

PROMOTING CHOICES FOR HEALTHIER LIVES AND SAFER COMMUNITIES

A CRITICAL ACCESS BEHAVIORAL HEALTH AGENCY



Coastal Horizons Primary and Behavioral Health Care Integration Project

Emergency Department Utilization

September 2015-December 2015

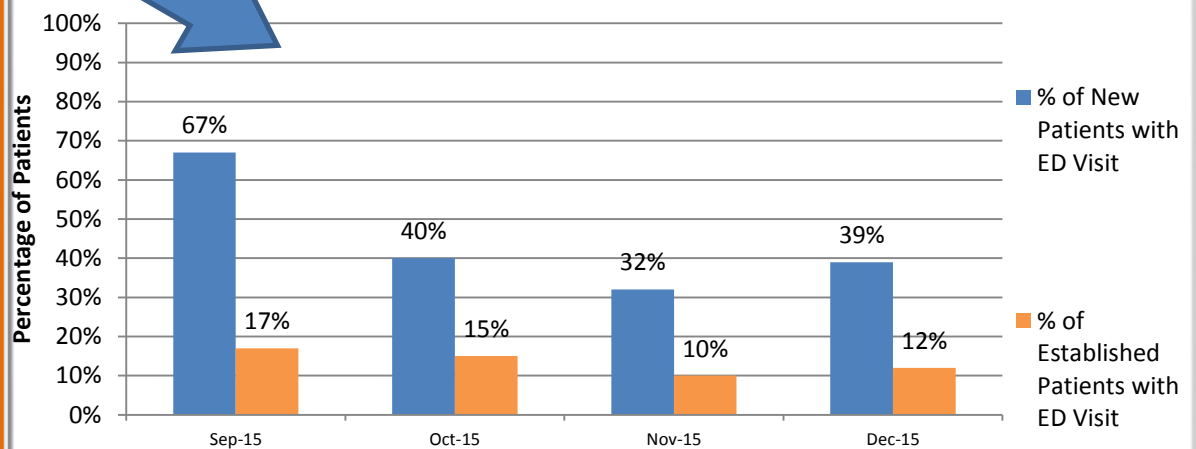
The purpose of this report is to summarize emergency department utilization patterns by patient type (new patient or established patient) and to understand whether the primary reason for admission to the emergency department is primary care-related, or mental health-related.

Data indicates that established patients have a lower rate of emergency department utilization compared to new patients. On average during this time period, approximately 44% of new patients had an ED visit while only approximately 14% of established patients had an ED visit.

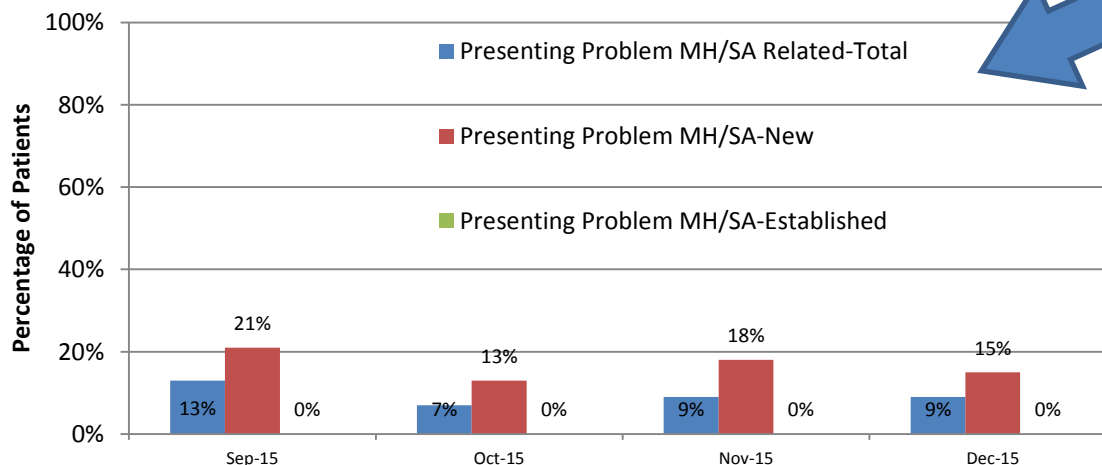
Thus, established patients were **3 times less likely** to have an ED visit.

This is the same trend since the inception of the project.

EMERGENCY DEPARTMENT UTILIZATION BY PATIENT TYPE



EMERGENCY DEPARTMENT UTILIZATION BY PRESENTING PROBLEM



Historically, data have indicated that approximately one-fifth of all ED visits are related primarily to MH/SA.

It is noteworthy that 0% of established patients had an ED visit from Sept 2015-Dec 2015.

It is important to note that this may be an underestimate, as there may be underlying mental health or substance abuse issues that are contributing to the condition, even if they aren't identified as the presenting problem.

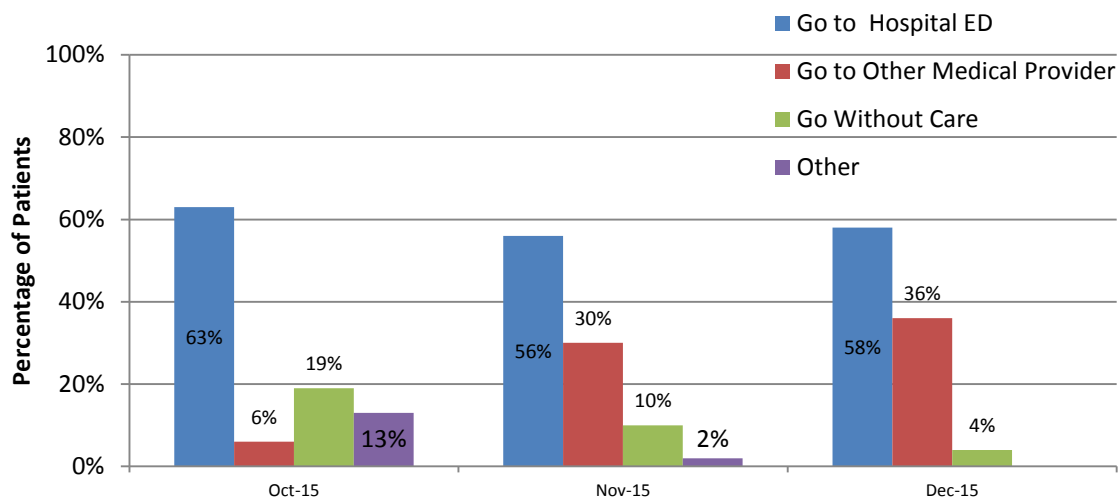
Domestic violence and sexual assault are not



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NEW PATIENT OPTIONS FOR CARE - PAST 6 MONTHS



Data Reference Table

	Total ED Visits	New Patient-ED	New Patient-No ED	Established Patient-ED	Established Patient-No ED	Presenting Problem MH/SA Related (Total)	Presenting Problem MH/SA Related-New Patient	Presenting Problem MH/SA Related-Established Patient
January 2015	33	9	11	16	72	6	3	3
February 2015	33	20	24	13	81	4	2	2
March 2015	48	28	24	15	81	3	2	1
April 2015	55	32	33	23	132	13/55	10/32	3/23
May 2015	40	24	21	16	120	3/40	2/24	1/16
June 2015	38	21	21	17	125	7/38	4/21	3/17
July 2015	38	25	20	13	101	7/38	3/25	4/13
August 2015	53	25	29	28	112	10/53	8/25	2/28
September 2015	55	33	16	22	109	7/55	7/33	0/22
October 2015	45	23	53	23	141	3/45	3/23	0/23
November 2015	32	17	36	15	140	3/32	3/17	0/15
December 2015	32	20	20	31	51	3/32	3/20	0/16

**Note. The data provided in this table does not include the small number of cases where patient status (new vs. established) was unknown so as not to skew the numbers. Furthermore, this data table is a summary table and does not reflect information about all available data.*